



# *Relationship & Results Oriented Healthcare™* Specialist Certification Program

Improve professional practice  
up to **34%!**

Looking for a comprehensive, cost-effective, on-site program to develop charge RNs, move toward Magnet Status, and improve care delivery and delegation skills, while focusing on an interdisciplinary plan of care based on the patient's & family's preferred outcomes?

This 16-week, instructor-guided/self-study introductory program grounds participants in the RROHC (Relationship & Results Oriented Healthcare) system philosophy of proven best-practices that empower and motivate care providers to deliver world-class care and definably improve clinical outcomes.

Master Coach Ruth Hansten will guide your staff in learning the material and assimilating the concepts in their own clinical areas through ongoing conferences and online support. Each participant receives approximately 8 hours of coaching (in a group format).

Ask about our special one day on-site seminar that helps kick off this professional development initiative.

- ◆ Effectively assign, delegate, supervise, and establish team leadership.
- ◆ Communicate professionally as a leader and interdisciplinary team member.
- ◆ Skillfully deliver essential reports and feedback.
- ◆ Solve problems through primary critical thinking skills.
- ◆ Successfully apply 4 P's (Purpose, Picture, Plan, Part) with patients, patients' families, teams, and organization.

## **Level 1 Specialist 16-Wk Certification Program w/o Attending the Foundations Introductory Off-Site Seminar**

Individual participant rate            \$495/each  
Team rate (3 + from one facility) \$475/each

## **Level 1 Specialist 16-Wk Certification Program With Foundations Introductory Off-Site Seminar**

Individual participant rate            \$695/each  
Team rate (3 + from one facility) \$675/each

*Relationship &  
Results Oriented  
Healthcare™*